



**Govt. Maharani Laxmibai Girls PG College Kila
Bhavan Indore**

Parents Feedback Analysis Report

2021 – 2022

Introduction

Government Maharani Laxmibai Girls PG College is situated in Indore. It is affiliated with Devi Ahilya University, Indore. The college offer various courses like B.Com., B.A., and B.Sc. BBA, B.lib., at Under Graduation level and M.Com., M.Sc., MA at Post-Graduation level. The Internal Quality Assurance Cell (IQAC) of the College has continuously been working on quality improvement and the betterment of student learning experiences. In order to analyze the lag areas of the college and scope for further improvement, feedback from various stakeholders have been received.

Objective

The Institute aims at the overall development of the student to become entrepreneur and Professionals in the respective discipline. Feedback was conducted to assess the satisfaction of the students regarding curriculum, teaching Learning, Evaluation, Infrastructure and Extracurricular of the Institute. Receiving Positive or Negative feedback is important as both these are crucial in helping, monitor and evaluate the provision. Feedback is a contributing factor to running a successful institution.

DATA COLLECTION AND ANALYSIS

An effort was made to receive feedback from all stakeholders of the college. For this purpose, a google form was created and sent to stakeholders. As many responses have been received from the stakeholders. In order to arrive to comprehensive results, useful statistical tools like percentage, etc. have been used. For the effective presentation of the data, various types of graphs have been used.

1. Report of Parents Feedback Analysis

The Institution maintains rapport with Parents & encourage their association and support in academic and administrative activities for holistic development of the students. Institute organize Parents teacher meeting department wise, to facilitate interaction between parents and teacher. Parents participated and gave suggestions for improvement of the institution. The feedback was graded on a 4-point scale (Excellent-4, Very good-3, Good-2 and Satisfactory-1)

Parents feedback at a glans

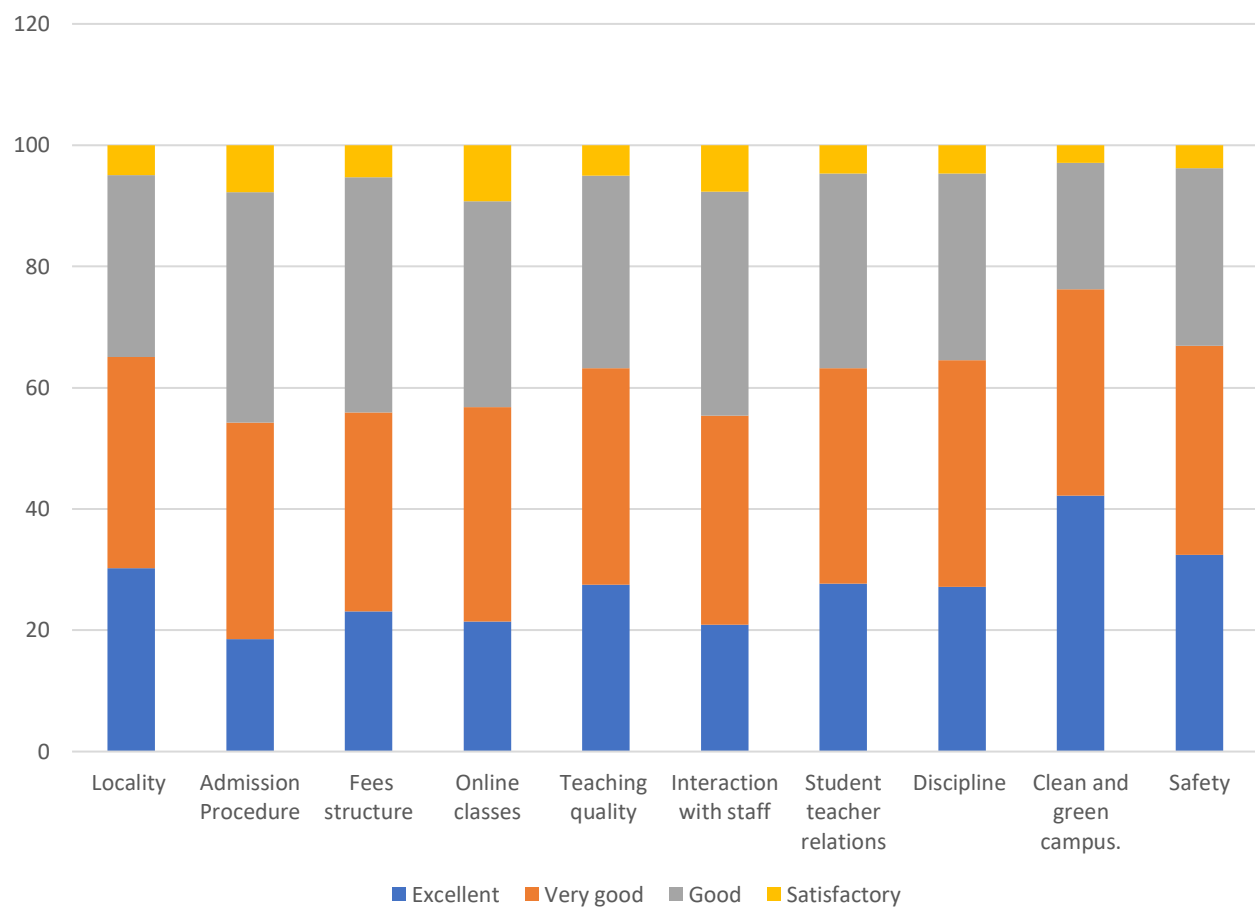
Feedback type - **Online**

Total No of students participated in feedback - **1053**

Total number of questions - **10**

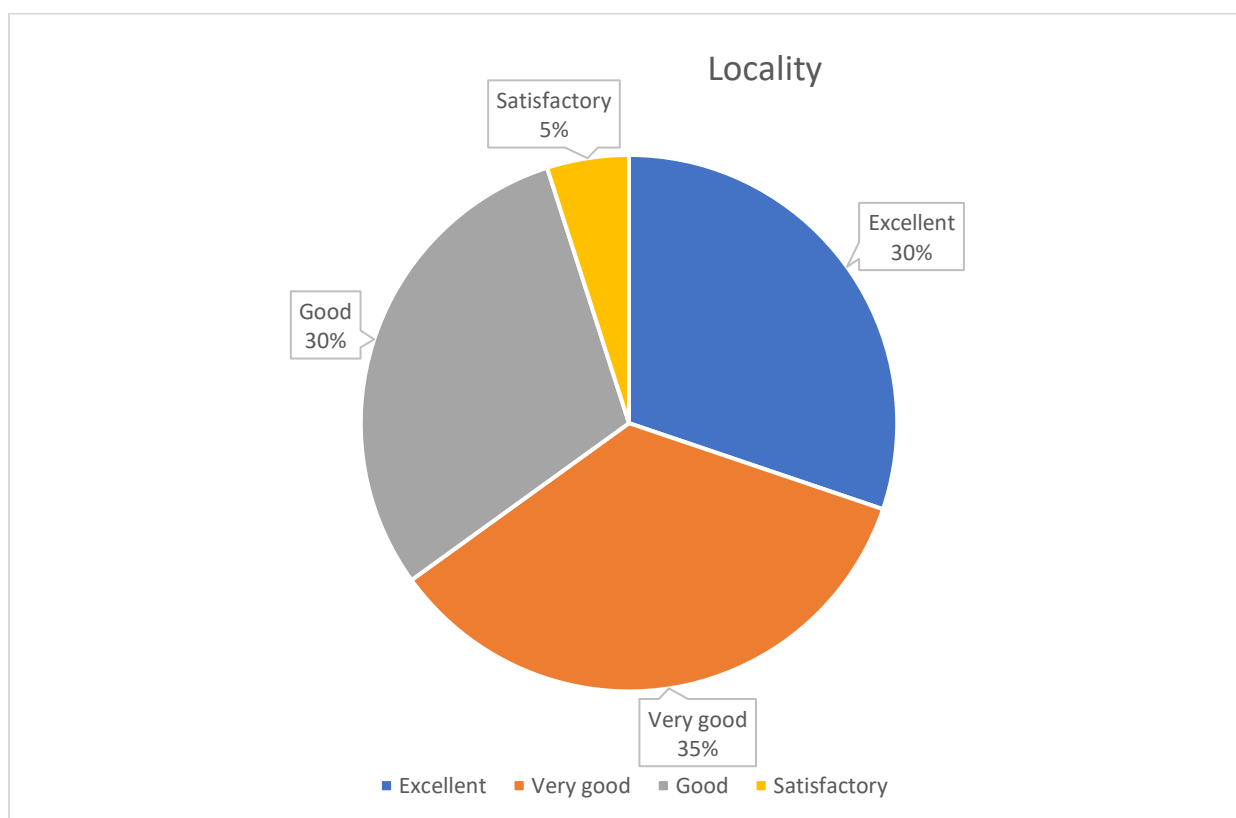
S.no	Description	Response of Parents (%)			
		Excellent %	Very Good %	Good %	Satisfactory %
1.	Locality	30	35	30	05
2.	Admission Procedure	18	36	38	08
3.	Fees Structure	23	33	39	05
4.	Online Classes	22	35	34	09
5.	Teaching Quality	27	36	32	05
6.	Interaction with staff	21	34	37	08
7.	Students teacher relation	28	35	32	05
8.	Description	27	37	31	05
9.	Clean and Green Campus	42	34	21	03
10.	Safety	33	34	29	04

Parents Feedback



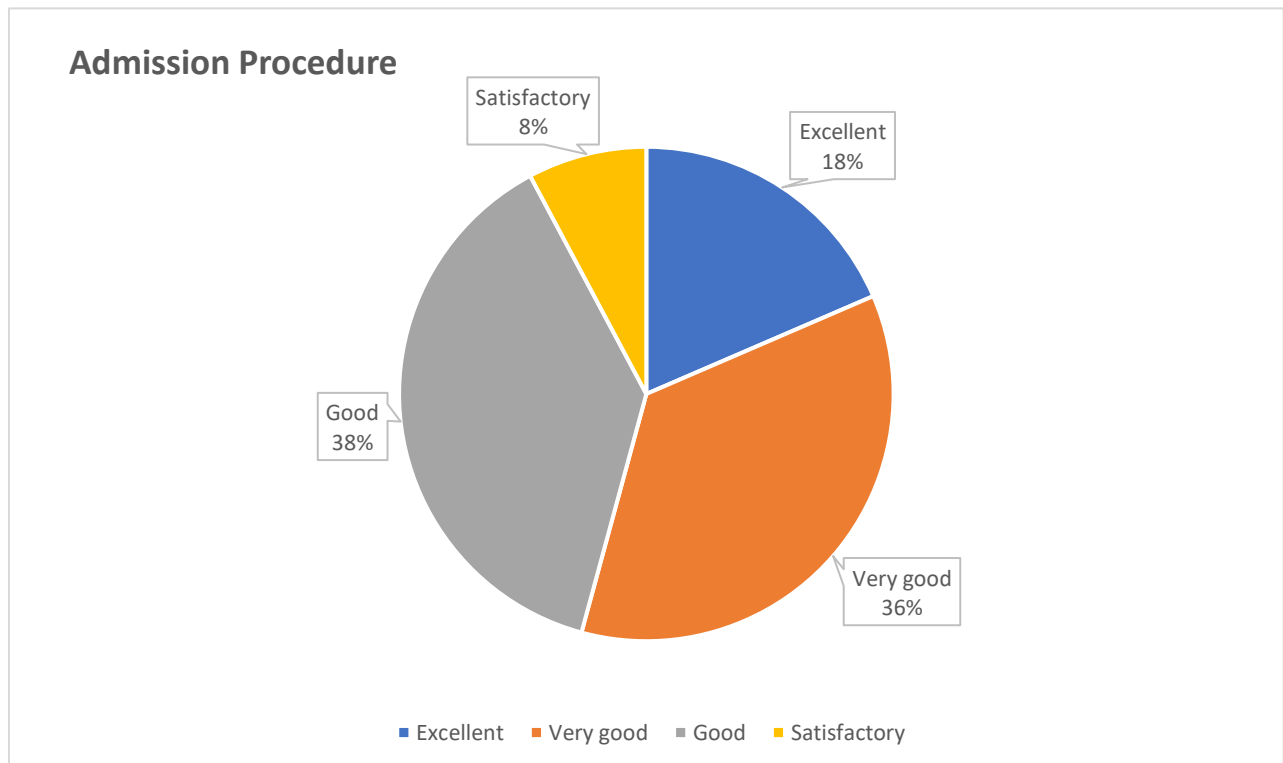
1- Locality

Locality	Locality of college	Percentage
Excellent	318	30
Very good	367	35
Good	316	30
Satisfactory	52	05



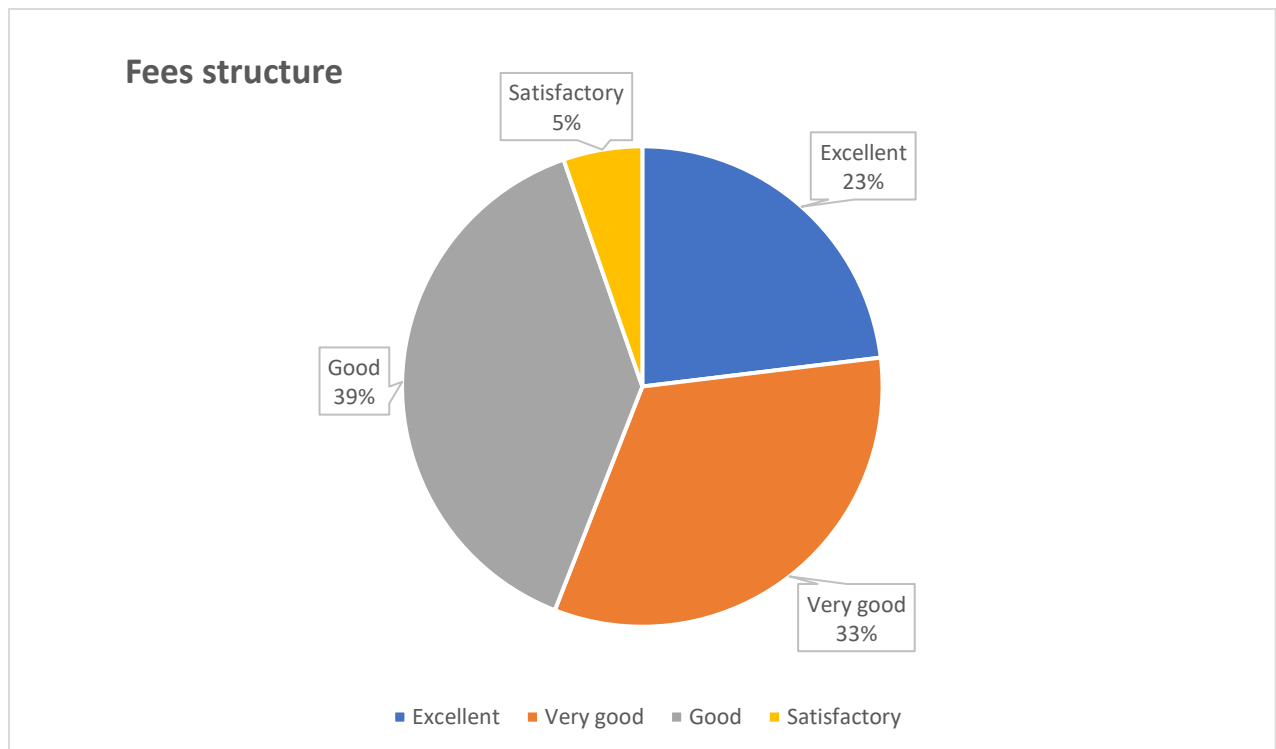
2- Admission Procedure

Admission Procedure	No of Response	Percentage
Excellent	195	18
Very good	376	36
Good	400	38
Satisfactory	82	8



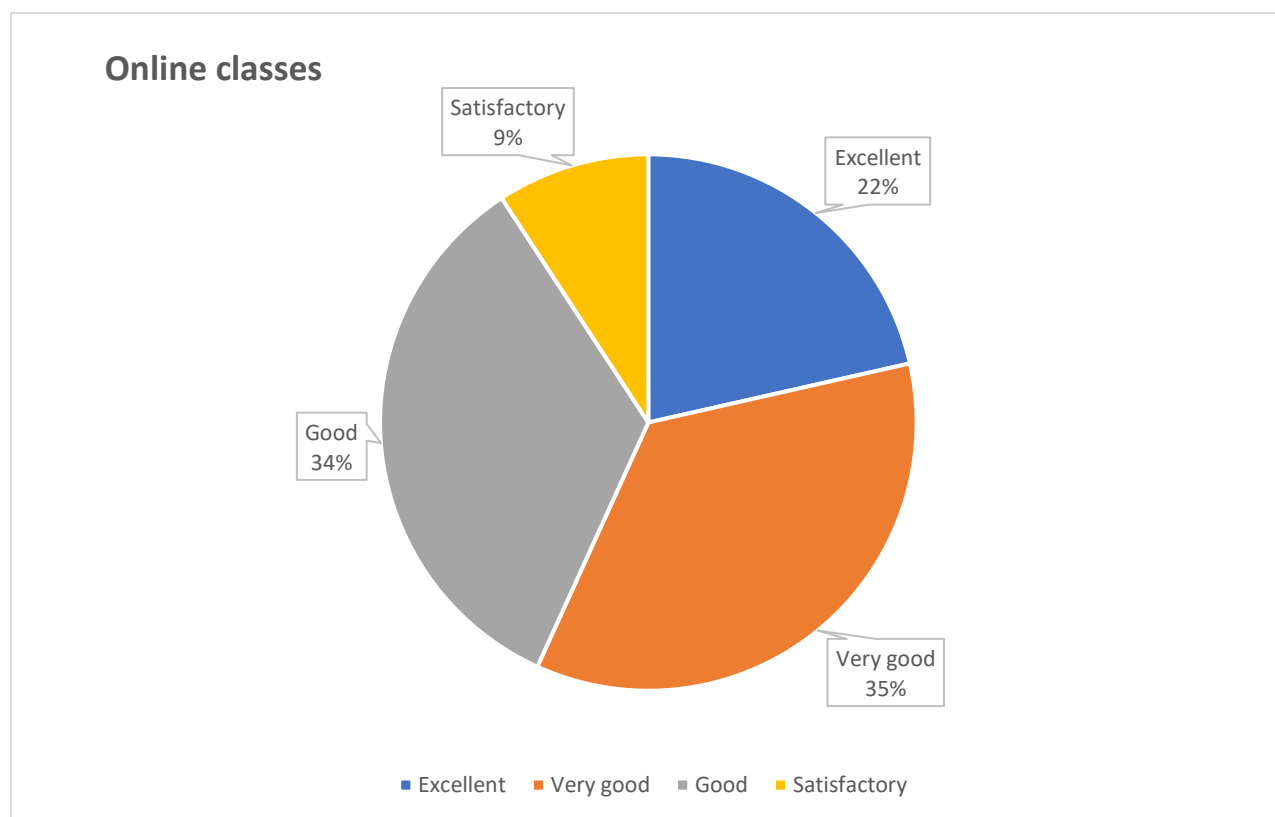
3- Fee Structure

Fee structure	No of Response	Percentage
Excellent	243	23
Very good	346	33
Good	408	39
Satisfactory	56	5



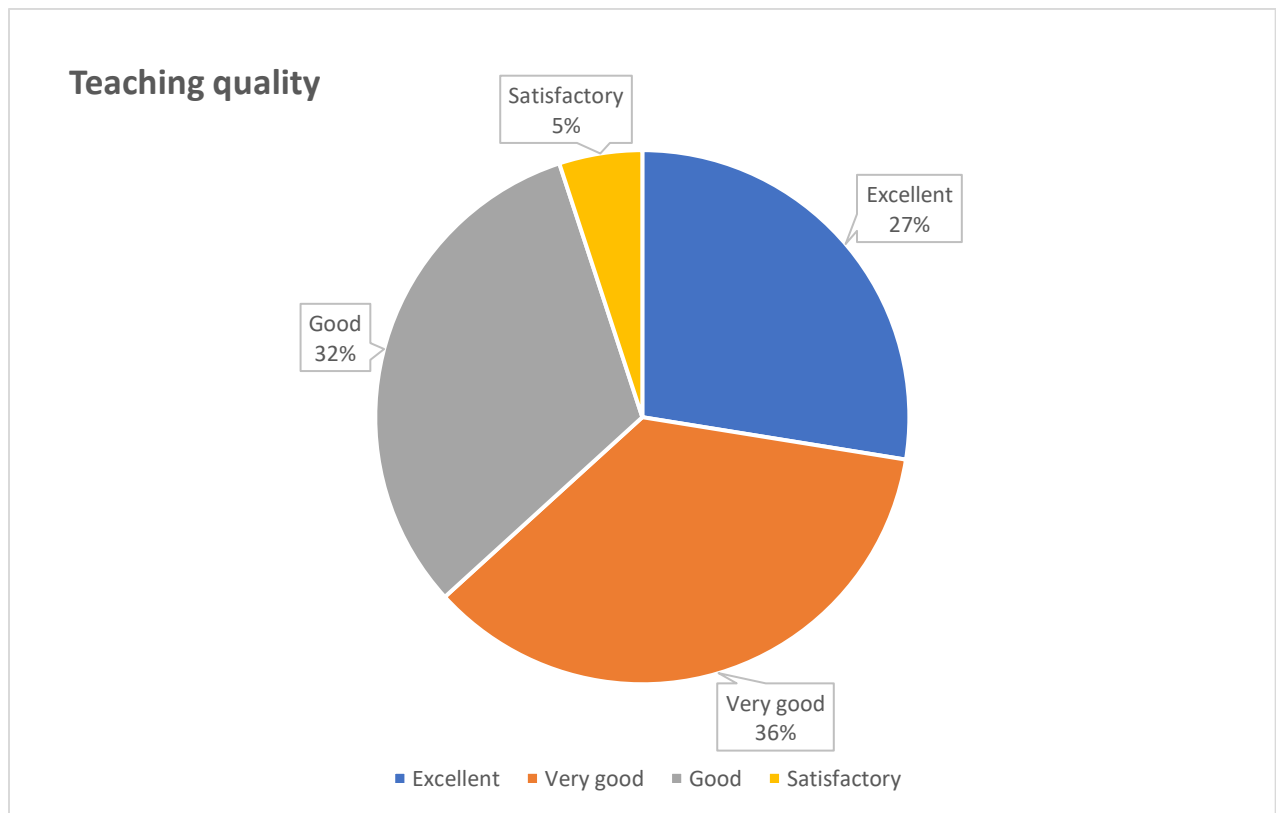
4- Online Classes

Online Classes	No of Response	Percentage
Excellent	226	22
Very good	372	35
Good	358	34
Satisfactory	97	9



5- Teaching quality

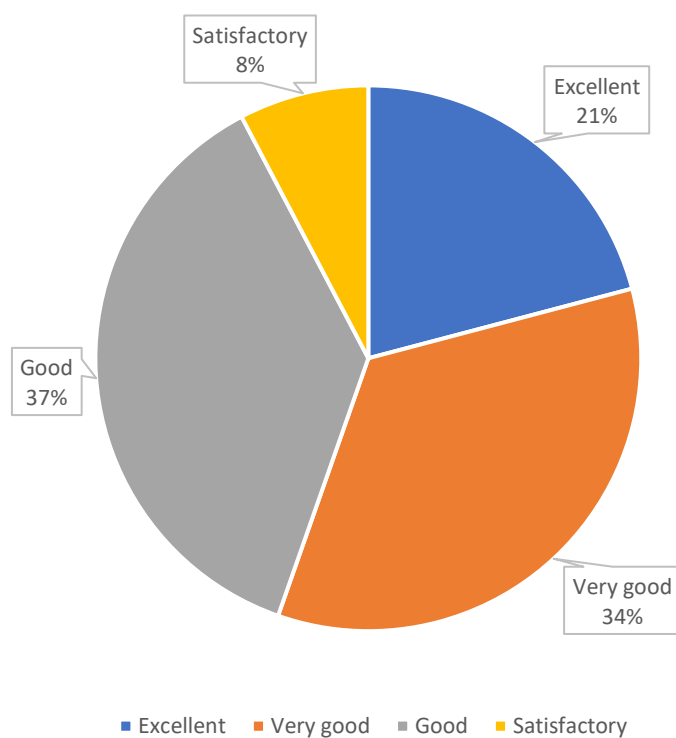
Teaching quality	No of Response	Percentage
Excellent	290	27
Very good	376	36
Good	334	32
Satisfactory	53	5



6- Interaction with staff

Interaction with staff	No of Response	Percentage
Excellent	220	21
Very good	363	34
Good	389	37
Satisfactory	81	08

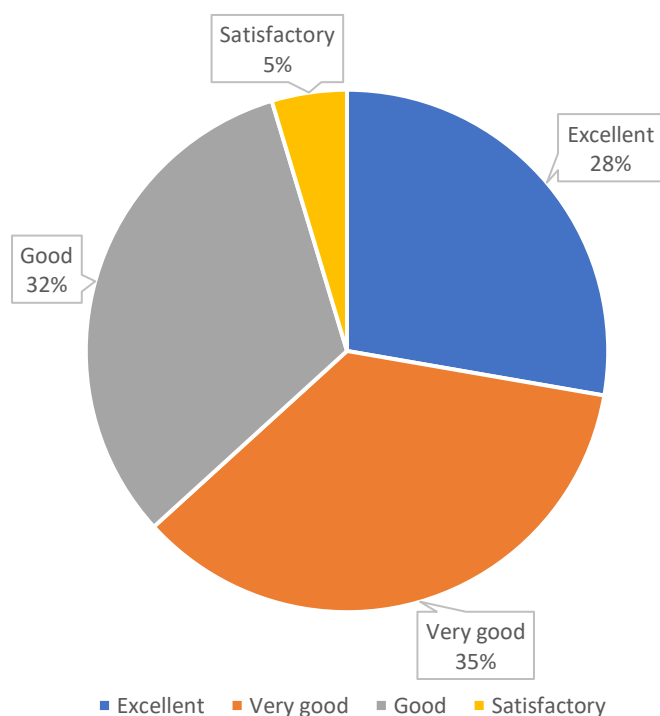
Interaction with staff



7- Student teacher relations

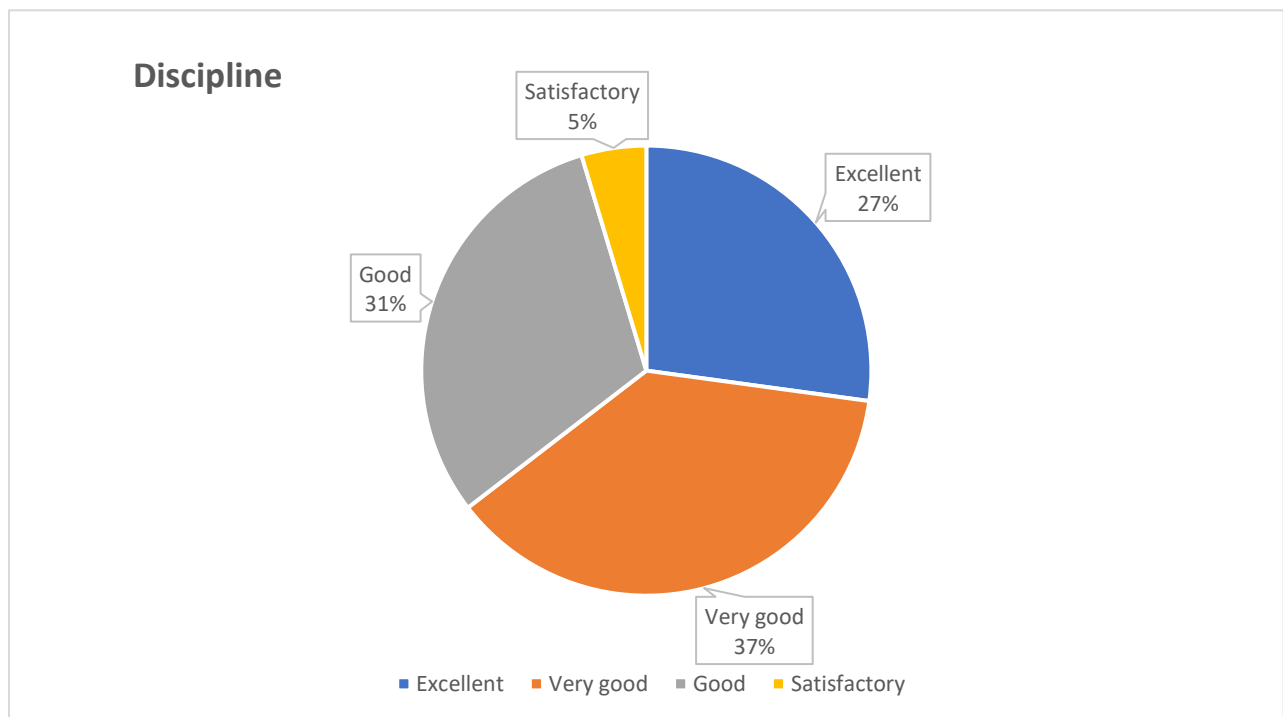
Student teacher relations	No of Response	Percentage
Excellent	292	28
Very good	374	35
Good	338	32
Satisfactory	49	05

Student teacher relations



8- Discipline

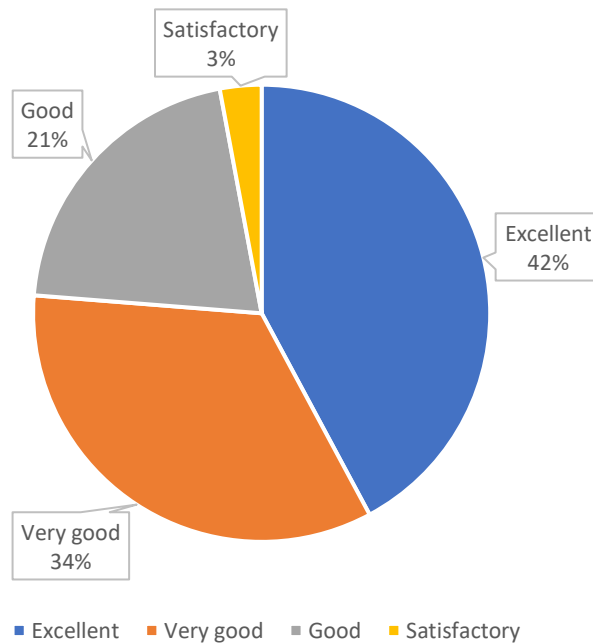
Discipline	No of Response	Percentage
Excellent	286	27
Very good	394	37
Good	324	31
Satisfactory	49	05



9- Clean and green campus

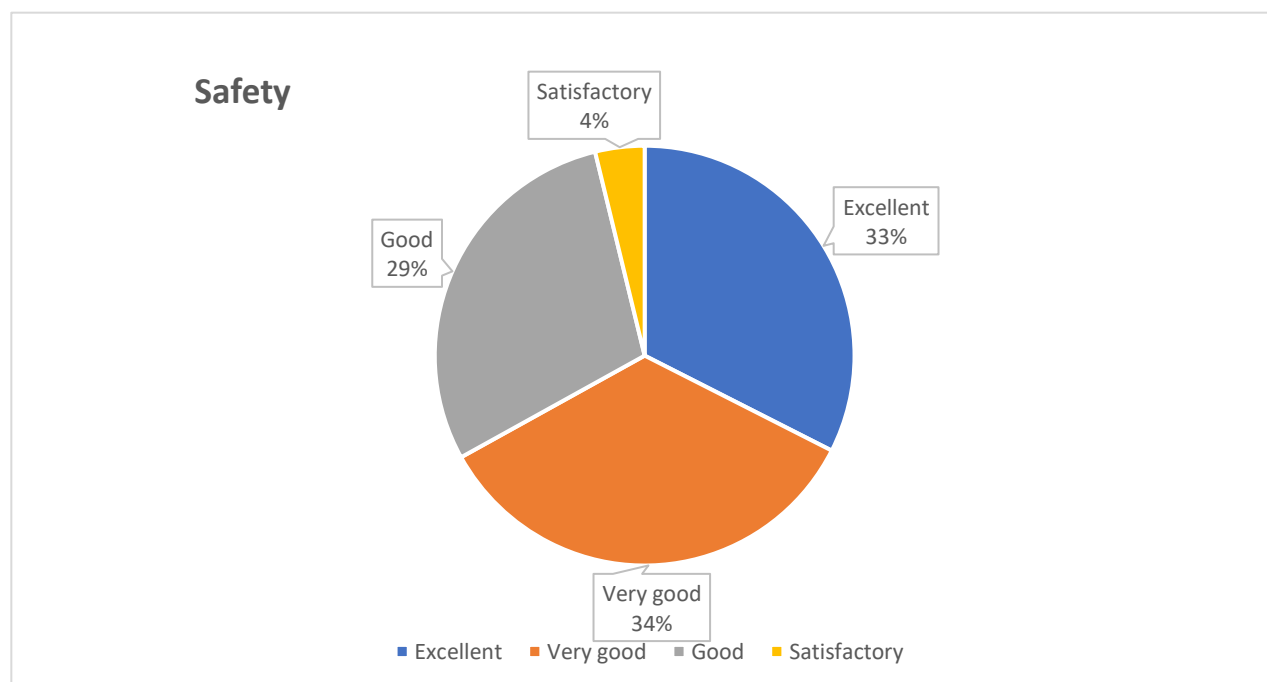
Clean and green campus	No of Response	Percentage
Excellent	444	42
Very good	359	34
Good	219	21
Satisfactory	31	03

Clean and green campus.



10- Safety

Safety	No of Response	Percentage
Excellent	342	33
Very good	363	34
Good	308	29
Satisfactory	40	04



❖ Action Taken Report on Parents feedback

Following Actions have been taken as per the suggestions given by Parents

S.no	Suggestions made by parents	Action taken
1.	Enquiry desk should be there in the college	Help desk was there and still continue
2.	Smart board facility should be arranged	In some classrooms this facility made available
3.	Add new classroom	New academic block with 15 classrooms made available
4.	E-content should be upload	Video lecture uploaded a college website and the process is continued
5.	Library facility should be improved	New library building is about to be completed
6.	Canteen facility should be provided	Formalities of reopening the Canteen are under process.
7.	To arrange the availability of syllabus	Syllabus of all UG & P.G. classes are made available on institutional websites.